



March 18, 2014

Hollandsworth Team,

I am writing to tell you how appreciative I am of the results of the remodel project that you and your team completed in December 2013. I cannot begin to describe in enough detail how easy it was to work with you and your team.

To give detail, that I encourage you to share, that will describe our experience, please see below:

Ryan Hollandsworth, and his team were recommended to us by another contractor that focuses on much larger institutional projects. That in and of itself says a lot about a highly regarded professional firm to recommend another contractor. At the end of the day, it is their name on the line.

Ryan was quick to accommodate my schedule and meet with me several times in the heat of August in a dark, dirty and unoccupied building that we were thinking of leasing. He showed up on the scene ready to take notes, discuss options and recommend alternatives. He always had the eye for cost and aesthetics to be balanced. He more or less sold the deal for the commercial real estate broker, in that, he assured us that we could economically improve the space to my needs and standards.

The firm was quick to deliver a complete cost estimate for a turn-key project. What is impressive, is that there was not one change order during the whole construction phase. What is equally amazing, is that the job was completed right on budget. His estimation skills are really unparalleled. I have worked on plenty of build out projects, and have never seen anything like this.

Ryan assigned a very experienced superintendent to the job who was there every day and walked the job with me several times a week. He discussed with me issues that they were running into and how they could alleviate any really significant miscommunications, which would result in extra cost and time.

The job was delivered right on time and the final stages of the process were seamless. What was really impressive was the construction clean-up phase. I have never seen a more efficient and thorough cleaning crew. The building really shined like never before after they were finished with their cleaning job.

Finally, the punch list... There was no punch list. Really! The superintendent took time personally to walk the building and fix issues that he saw on the spot, before the keys were delivered to me. Impressive!!

If you are even thinking of searching further for cheaper or perceivably better contractors, stop wasting your time. Ryan and his team at Hollandsworth Construction are perfect for your job, I promise you. My future projects will no longer be a triple RFP process, they will be straight awarded to Ryan and his team.

Thank you again Ryan, Mike and your teams for your hard work and delivery of what was promised.

Respectfully,

A handwritten signature in black ink, appearing to be "Eric Hymes", written in a cursive style.

Eric Hymes

President