



NORTHSIDE HOSPITAL

May 12, 2016

To Whom It May Concern:

Recently I had the great privilege of working with Hollandsworth Construction and their awesome crews led by Ryan Hollandsworth, Steve Pethel and Jared Pethel. I would like to take this opportunity to inform anyone reading this letter of how pleased I have been with the Hollandsworth construction team and their chosen contractor groups! They have been phenomenal, truly professional and an accommodating group to work with during my most recent renovation and improvement project at Northside Gwinnett Advanced Surgery Center.

Additionally, their work is superior to any crew I've worked with in the past and I have worked with many in my role as the Quality Coordinator and Infection Preventionist for this and several other facilities and companies over the past 15 years. We conducted weekly walk-throughs and progress meetings at which time they were super responsive to my questions and suggestions. During the final walk-through and punch list, the quality of their work was so amazing that I would love to see this crew do all the future construction work in our surgical units. Their attention to the facility operations' needs and their constant adherence to the integrity of the ICRA convinced me they are the best crew for these complex environments, especially in their ability to preserve the daily working surgery schedule at the same time as their construction activities. This attention to detail on their part was extremely reassuring to me as the quality resource and infection control monitor for patient safety and satisfaction during this project.

The need for rework during this project was nominal to extremely minimal and they far exceeded my expectations in completing the work so thoroughly and timely. To say the quality of their work is excellent would be an understatement! After having very different experiences in the past with other crews, this was refreshing and encouraging!

Again, I also just want to add what a pleasure it has been working with the Hollandsworth team, their knowledge and coordination skills really made an unpleasant task less miserable for myself and everyone at the facility. I really appreciate this team! It is my fervent hope when we get to the next phase of construction in this surgery center, as well as when we begin work in others that we can have this same team with their consummate professionalism and experience!

Thank you and sincerely,

Faith E. Wheeler, MBA BSN RN CNOR